

Privacy Policy

Effective date: October 13, 2026

This policy explains how DenciSoft s.r.o. handles information in the Vibrator iPhone app. Vibrator is a haptic utility. It does not require a DenciSoft account, and we do not ask you to provide your name or email address to use its haptic features.

Information stored on your iPhone

Vibrator stores app preferences and saved library data on your device. This can include favorite patterns and, if you use the mix library, mix names, categories, pattern references, order and repeat settings. This information is used to provide the app and is not sent to DenciSoft as a separate account profile.

Optional iCloud sync

If you enable iCloud Sync in Settings, saved mixes are synchronized through Apple CloudKit using the iCloud account signed in on your device. We do not receive your Apple Account password or payment details. Apple operates iCloud under its own privacy terms. Turning sync off stops future synchronization; it does not necessarily remove copies already stored in iCloud. Delete saved mixes in the app while sync is enabled to sync those deletions, or manage iCloud storage through Apple.

Usage analytics

Usage analytics are off until you choose to allow them. If you opt in, Firebase Analytics, a Google service, may receive events about pattern selection and playback, pattern identifiers and categories, playback duration, app activity, purchase screen activity, and purchase or restore flow events. These events help us understand feature use and improve the app. The analytics setting is available in Vibrator Settings. Turning it off stops future usage analytics and resets the app's local analytics identity; information already sent to Google may remain under Google's and our Firebase project's retention settings.

Crash and diagnostic reports

Vibrator uses Firebase Crashlytics to help diagnose crashes and technical errors. When a report is generated, Google may receive diagnostic information such as a crash or error trace, app version, operating-system version, device model, event time and app log messages. Crash reporting is separate from the optional usage analytics setting and is not controlled by that toggle in the current app. See [Firebase privacy information](#) for details about Google's processing and retention.

Advertising and consent choices

The free version may show advertisements provided by Google Mobile Ads after an initial ad-free period. Vibrator uses Google's User Messaging Platform (UMP) to present consent choices where required and to provide privacy options. Depending on your region, choices and device settings, Google Mobile Ads may process information such as an IP address, device or advertising identifiers, ad impressions and interactions, app interactions, and diagnostic or performance information to deliver, measure and protect advertising. Vibrator Pro removes ads, and an active Unlimited subscription includes the same ad-free benefit. Purchasing an individual theme or pattern collection pack does not by itself remove ads. You can reopen available ad privacy options from Settings.

For more information, see [Google's Privacy Policy](#) and [Google's Mobile Ads data disclosure](#).

Purchases and subscriptions

Vibrator offers the following purchases through Apple's App Store:

- Vibrator Pro is a non-consumable, one-time purchase that removes ads and unlocks advanced vibration controls, core themes and core patterns. It does not include separately sold theme or pattern collection packs.
- Theme collection packs and pattern collection packs are separate non-consumable, one-time purchases. Each pack unlocks the content in that collection.
- Unlimited is an annual auto-renewing subscription. While active, it unlocks all Pro benefits and all theme collections and pattern collections available in Vibrator.

Apple processes payment and billing information. Vibrator receives and verifies purchase and entitlement information, which can include product identifiers, transaction identifiers, purchase dates, subscription expiration or renewal status, and refunds or revocations. The app uses this information to provide the access you purchased, restore eligible purchases and keep access current. DenciSoft does not receive your payment card details. See Apple's Privacy Policy.

Unlimited renews annually unless canceled through your Apple Account subscription settings. The price, billing period and any offer terms are shown before you confirm a purchase. When subscription access ends, features and collections available only through Unlimited become locked again. Separately purchased Pro and collection packs remain available, subject to the status of those purchases. See Apple's subscription management guidance.

Use Restore Purchases with the Apple Account used for the original purchase to restore eligible non-consumable purchases and verify subscription access. Apple controls retention of App Store purchase and subscription records.

Support messages

If you email us, we receive the email address and information you choose to include in your message. We use it to respond to your request and provide support. Please do not include sensitive personal information in a support message.

Sharing and international processing

We use Apple and Google services described above to provide iCloud sync, purchases, analytics, diagnostics and advertising. These providers process information under their own service terms and privacy commitments. They may process it in countries other than the country where you live, subject to the safeguards that apply to their services. We may also disclose information where required by law or to protect the rights and security of users and our service.

Retention and deletion

- Local preferences and saved data remain on your device until you delete them or remove the app.
- iCloud-synced mixes remain in your iCloud data until deleted through the app or otherwise managed through Apple. Turning sync off does not itself guarantee deletion of cloud copies.
- Analytics, advertising and crash diagnostics are retained according to the relevant Google service and project settings and provider retention practices. We do not define a separate per-event expiry in the app.
- Support correspondence is kept as needed to respond and maintain a reasonable support record, or longer where required by law.
- Apple controls retention of App Store purchase, subscription and billing records.

You can withdraw optional usage analytics consent in Vibrator Settings and update advertising privacy choices through the UMP privacy options when available. You may contact us to ask about your privacy rights or request action on information we can identify. Because the app does not use a DenciSoft account, some provider-held analytics, advertising or crash records may not be identifiable to a particular person. You can also delete app data from your device and manage iCloud data through Apple.

Your privacy rights

Depending on where you live, you may have rights to access, correct, erase, restrict or object to certain processing, and to withdraw consent where processing is based on consent. To make a request, email contact@dencisoft.com. You may also lodge a complaint with your local data protection authority. In Slovakia, this is the Office for Personal Data Protection of the Slovak Republic.

Changes to this policy

We may update this policy when the app or its data practices change. The effective date at the top of this page shows when the current version was posted. Please review it from time to time.

Contact

DenciSoft s.r.o.

Email: contact@dencisoft.com